

September 18, 2023

To Our Valued Dispensing Partners,

With our continued commitment to keeping you informed, following is our bi-weekly update on the backorder frame situation.

This summary includes estimated dates of arrival into our laboratory in Ramsey, MN. If you would like to restyle a patient into a new frame, please contact our Customer Care Team.

While we continue to experience delays/backorders on specific frames we strongly urge you to move towards **PENTAX** and **SafeVision Branded** frames that are in stock to avoid any delays in the processing of your orders.

Phone: 800-982-2828

Email: customercare-srx@hoya.com

Spec Kits / Inserts	
AV2000 200371-Both Eyesizes	DISCONTINUED
AV2000 804442-01	DISCONTINUED
SURVIVE AIR 52 Silver 962260 52 EYE	No ETA
3M 7894	No ETA
MSA 493581	No ETA
MSA 816137	No ETA
NORTH 760024	No ETA
NORTH 962260	No ETA

ArtCraft\Hudson	
H1 Black 56 Eye	No ETA
WF461 Ebony and Hickory 60 Eye	No ETA
WF481 Hickory/Brown 53 and 59 Eye	No ETA

SafeVision	
Guardian	11/15/23

OnGuard	
OG 016 56 Gold/black	No ETA
OG 056 Brown/Dark Amber	No ETA
OG 081 Dark Grey	No ETA
OG 090 Antique Bronze 52	No ETA
OG 115 Choc Chrome 50	No ETA
OG 135 BROWN 53	No ETA
OG 141 Brown 48 and 50	No ETA
OG 314 Wine Chrome 51	No ETA
OG 617 Grey 59	No ETA
SG 118 Gold 53	No ETA
SG 301 Grey 56	No ETA

Pentax	
A2500 Black 58-20-130	9/30/23
DP620 Brown 53 Eye	10/15/23
DP620 Gray Sideshields	10/15/23
ZT100 Replacement temple tips (gray)	11/15/23
ZT400 Navy/Clear 57-15-133	10/15/23

Effective September 23rd, 2023 (or while supplies last) the following items will be discontinued:

1. **PENTAX HOG** – all colors & sizes + all HOG side shields
2. **PENTAX STEEL 300** – all colors & sizes + all STEEL 300 side shields

Please note the suggested alternative frames to offer patients:

1. **PENTAX REBEL** in lieu of the discontinued **PENTAX HOG**
2. **PENTAX STEEL 400** in lieu of the discontinued **PENTAX STEEL 300**

Please remove the **PENTAX HOG & STEEL 300** frames from your boards/displays to be discarded or stored for spare parts.