

Safety Prescription Eyewear Warranties - Policies SafeVision by Hoya (Industrial Accounts)

PRESCRIPTION POLICY

SafeVision urges employees to visit their Eye Care Professional annually to ensure their prescription is accurate and their eyes are healthy. As part of our focus on the health and safety of the workforce, we recommend annual checkups, but requires that all eyewear prescriptions be less than two years old.

HAZARD ASSESSMENT POLICY

It is the responsibility of the plant owner or safety director to conduct a hazard assessment for the workplace and determine the appropriate eyewear protection required for each job. SafeVision offers a wide selection of frames, lenses and coatings for review by plant officials.

WARRANTIES

At SafeVision, we stand behind our quality and service 100%. Our goal is to consistently provide exceptional service and quality products at the best value. To meet this goal, we have structured our policies to be flexible and responsive to all your safety eyewear needs. All lens, coating and frame warranties commence at the invoice date. Coverage is listed below. All warranties are null and void in the event of improper care or abuse.

| Product | Covered | Months | Product | Covered | Months |
|--------------------------|---------------------|--------|--|---------------------|--------|
| Phoenix Lenses | Defects & Scratches | 24 | Polycarbonate or Plastic Lenses | Mfg. Defects Only | 12 |
| HOYA Recharge | Defects & Scratches | 24 | HOYA ClearAway Easy Clean | Defects & Scratches | 12 |
| HOYA Super Hi-Vision EX3 | Defects & Scratches | 24 | HOYA Clarity Shield | Defects & Scratches | 12 |
| HOYA Super Hi-Vision | Defects & Scratches | 24 | HOYA Anti-Fog (AF) 2 Sided Coating | Mfg. Defects Only | 12 |
| HOYA Hi-Vision | Defects & Scratches | 24 | HOYA ClearAway Easy Clean with Anti-Fog (AF) | Defects & Scratches | 12 |
| | | | HOYA Anti-Reflective (AR) with Anti-Fog (AF) | Defects & Scratches | 12 |
| | | | PENTAX Branded Frames | Mfg. Defects Only | 12 |

PROGRESSIVE LENS WARRANTY

SafeVision offers a 120-day employee satisfaction guarantee. Should an employee become dissatisfied with their Hoya progressive lenses within 120 days of the invoice date, we will remake the progressive lenses one time, at no charge.

PRESCRIPTION & FRAME CHANGES

DOCTOR'S CHANGES – RX & FIT

SafeVision will replace doctor's prescription/order change, one time per order, at no charge. The change must be within 120 days of the invoice date and within the original invoice amount. More expensive replacements will be charged the price difference.

LAB REMAKES

SafeVision will replace any lab errors, if within 120 days of the invoice date and within the original invoice amount. More expensive replacements will be charged the price difference.

REPLACING LENSES (Warranty & New Prescriptions)

PLEASE BE ADVISED OF THE FOLLOWING CAUTIONS. If an ECP requests safety lenses as replacements whether for warranty or any other reason, insertion of safety lenses is considered part of the manufacturing process. As such, ECPs conducting this operation essentially become a manufacturer of safety eyewear, with the duties and responsibilities that apply. It is the responsibility of those inserting lenses in safety frames to thoroughly check the fit of the lenses into the frame groove. The frame must also be inspected for any damage or weakness from previous use.

SafeVision requires circumference dimensions when ordering just lenses. If lenses do not fit properly; the frame must be sent to the lab for tracing and lens remake. Used frames over 2 years old shall be replaced, at the employee's expense, with new frames, since the integrity and strength cannot be assured. Discontinued frames must be less than 2 years old and must be sent to the lab for tracing.

USER SUPPLIED FRAMES

SafeVision will not warrant any lab breakage of a previously used, employee supplied frame.

AWAITING REPLACEMENT EYEWEAR

Employees waiting for their replacement safety eyewear should consult their company for recommended temporary eye protection. Damaged frames or lenses should not be worn in the workplace as they can compromise the safety of the employee. Any warranty replacement claim should be made through Customer Excellence Centre. Products must be returned to Hoya for quality inspection.

TERMS AND CONDITIONS

Payment Terms: Net 30 days, date of invoice.

Prices, warranties, terms and conditions are subject to change without notice.

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